

JAWAHARLAL NEHRU UNIVERSITY
SCHOOL OF COMPUTATIONAL & INTEGRATIVE SCIENCES
(Formerly School of Information Technology)
NEW DELHI-110067

REF. SC&IS/UPS/AMC/2010-11

Date: 4th October, 2010

Sealed quotations are invited for the **Annual Maintenance Contract (AMC) of UPS (details of UPS and Terms and Conditions are enclosed) w.e.f. 1st Dec. 2010 to 30th Nov. 2011**, installed at the premises of **School of Computational & Integrative Sciences, Jawaharlal Nehru University:**

The quotation should reach this office on or before **18 October, 2010**, duly sealed and marked above R. E. No.

All quotations should be typed written or written in ink. All over-writings and erased entries will be deleted from the quotation.

The rates quoted will remain valid for period of 90 days for acceptance of supplies and supplies will have to be made at the quoted rates.

Successful tenderers may, at the discretion of the university, be called upon to furnish earnest money @5% of the value of the order by cash or bank draft to be drawn in favor of the Finance Officer, Jawaharlal Nehru university, to guarantee satisfactory performance of the contract within the stipulated period which will be refunded after the supply is made completely and satisfactorily.

In cases where the suppliers fails to supply the services/stores within the stipulated time, compensation shall be recovered at the rate of 1% of the amount of the order for every week's delay (subject to a maximum of 10% of the cost of supplies) or the difference in price paid for purchase from other sources shall be recovered from, suppliers out of their earnest money.

The university reserves the right to accept or reject any or all quotations without assigning any reason.

1. M/s.

DEAN, SC&IS

Tender form for the Annual Maintenance Contract (AMC) of UPS installed in School of Computational & Integrative Sciences w.e.f. 1st Dec. 2010 to 30th Nov. 2011

- 1) Name of firm
- 2) Registration no. of the firm
- 3) PAN of the firm
- 4) Service Tax no. of the firm
- 5) TIN of the firm
- 6) FDR no. (for earnest money)

AMC rate for UPS equipment installed in the School of Computational & Integrative Sciences, JNU

S.No	UPS Make	UPS Strength	JNU estate ID	Date of Purchase	Rate of AMC	Tax if any
1	Uniline	5 KVA	JNU/BIC/UPS/2007/31	11/01/2007		
2	Uniline	5 KVA	JNU/SIT/CC/UPS/2007/2/30	29/03/2007		
3	Uniline	5 KVA	JNU/SIT/UPS/2007/37	20/10/2007		
4	Uniline	10 KVA	JNU/SIT/UPS/2007/36	20/10/2007		
5	Techser	30 KVA	JNU/SIT/UPS/2006/053	04/01/2006		
6	Techser	30 KVA	JNU/SIT/HPCF/UPS/2005/2	08/08/2005		
7	Kaveri	3 KVA	JNU/SC&SS/COMP.CENTRE/UPS/96/1	20/09/1996		
8	Kaveri	5 KVA	JNU/SIT/CC/UPS/2004/3	21/03/2004		
9	Kaveri	5 KVA	JNU/SIT/CC/UPS/2004/4	21/03/2004		
10	Kaveri	5 KVA	JNU/SIT/CC/UPS/2004/02	21/03/2004		
11	Matrix	5 KVA	JNU/SIT/UPS/2008/40	30/05/2008		
12	Matrix	10 KVA	JNU/SIT/UPS/2008/41	30/05/2008		

All are in working condition

I have read all the terms & conditions in letter no. SC&IS/UPS/AMC/2010-11 dated 04-10-2010 of School of Computational & Integrative Sciences, JNU, New Delhi and the same are acceptable to me in any case.

Place
Date

Signature

Name:
Father's name:
Name of firm:
Office phone:
Residence phone:
Mobile:
Office address:

Residence address:

Terms & Conditions of Annual Maintenance Contract for UPS

1. Tender form can be downloaded from JNU website or can be had from Dean – SC & IS office.
2. Conditional tender will not be accepted.
3. **10% Bank Guarantee** of total value of AMC will be kept as Security Deposit from the firm which is awarded the tender.
4. Payment will be made quarterly, after evaluation the performance of the service of the company.
5. The right to accepting or rejecting a particular tender is reserved with the Dean – SC & IS
6. No compromise will be made on the quality of service. In case the firm fails to provide timely services, all payment will be stopped and the security deposit will be forfeited. In this case, the school has the right to avail the services of any other authorized firm. The decision of Dean – SC & IS in this regard will be final.
7. During the maintenance period the company shall repair or replace the parts or the component which are defective.
8. During the contract period, the firm shall arrange for preventive maintenance on monthly basis as well as on the call basis when ever is required. Also the firm has to ensure that the UPS is always connected properly to the mains, battery, and load as per best practices.
9. The firm should maintain a log sheet for every unit containing details of visits, problems attended, UPS status etc.
10. During a break down, the complaint resolution period should be as early as possible not exceeding more than 8 hours after receiving the complaint on phone including holidays/Sunday. Any relaxation on this clause can be made by Dean – SC & IS on a case by case basis.

DEAN
SC&IS